

# Share Good Privacy Policy

Last modified: July 28, 2021

## Introduction

Share Good, LLC, a North Carolina Limited Liability Company (“**Share Good**” or “**We**” or “**Us**” or “**Our**”) respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect (a) from individuals and businesses, other than Authorized Users, who access or use the Client Website (as defined below) (collectively, “End Users”) and (b) from employees or agents of the Client Website as well as the non-profit users (collectively, “Authorized Users”), that you may provide when using a Client Website that utilizes the Share Good software (our “Software”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we store:

- In our Software;
- In email, text, and other electronic messages between you and this Software.

It does not apply to information collected or stored by:

- Us offline or through any other means, including on any other website operated by Share Good or any third party (including our affiliates and parent company); or
- Any third party (including our affiliates and parent company), including through any application or content (including advertising) that may link to or be accessible from or on the Software.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Software. By accessing or using this Software, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of this Software after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

## **Information We Collect About You and How We Collect It**

We collect several types of information from and about users of our Software, including information:

- By which you may be personally identified, such as name, billing address, phone number, payment information, or email address (“personal information”);
- That is about you but individually does not identify you, such as information about your donation, the nonprofit that benefited from your donation, your status as a first time or repeat donor, and the amount of the donation that you provided; and

We collect this information directly from you when you provide it to us.

### ***Information You Provide to Us***

The information we collect on or through our Software may include:

- Information that you provide by filling in forms on the website of the entity that has licensed the Software for its use (“Client Website”). This includes information provided at the time of creating a nonprofit organization profile, through a donation or volunteer form, or through a contact form. We may also ask you for information when you report a problem with our Software.
- Records and copies of your correspondence (including email addresses), if you contact us.

### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- To allow you to interact with a Client Website
- To fulfill any other purpose for which you provide it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

Any information that we collect about you or that you provide to us, including personal information, will be stored on our server and downloaded as CSV files.

Information that is collected through the Share Good software is processed on behalf of and at the direction of the Client Website. Share Good maintains records of the email address, phone number, and activity of End Users and Authorized Users in order to enable Client Websites to utilize that data. Share Good maintains records of the name, gross donation amount, volunteer application information, email address, and phone number of the Client Website’s End Users to enable the Client Websites to utilize the data. While Share Good has access to data to serve Client Websites, only aggregated End User data and analytics are utilized by Share Good for administrative purposes. Share Good will not contact any End Users or Authorized Users without explicit permission from Client Websites. Share Good will not access any specific data without permission from the Client Website.

### **Disclosure of Your Information**

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Share Good’s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Share Good about our Software users is among the assets transferred.

- To fulfill the purpose for which you provide it.
- To contractors, service providers, and other third parties we use to support our business as follows
  - Our Software contains integrated features from PayPal to allow for the processing of payments you make on a Client Website. You can read PayPal’s privacy policy on their website: <https://www.paypal.com/us/webapps/mpp/ua/privacy-full>.
  - Our Software contains integrated features from Facebook to allow posts to be shared to and from Client Websites. You can read Facebook’s privacy policy on their website: <https://www.facebook.com/policy.php>.
  - Our Software contains integrated features from Twitter to allow posts to be shared to and from Client Websites. You can read Twitter’s privacy policy on their website: <https://twitter.com/en/privacy>.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- That is aggregated with the information of other users, provided that no individual information will be released or identifiable without the your consent.
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Share Good, our customers, or others.

We do not share any personal information that we collect, including emails provided to us, with any other entity or for any purpose other than those aforementioned.

**Accessing and Correcting Your Information**

Access or deletion requests must be sent to the Client Website to whom you have provided information. We are unable to process any access or deletion requests you may send us.

**Your California Privacy Rights**

We do not meet the conditions as outlined in Section 1798.140 of the California Consumer Privacy Act of 2018 (the “CCPA”) and therefore are not subject to CCPA requirements. For specific information related to your ability to access and correct your personal information, see Accessing and Correcting Your Information above.

**Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. The safety and security of your

information also depends on you. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Software. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Software.

### **GDPR Notice**

In compliance with the European Union (“EU”) General Data Protection Regulation (“GDPR”), we may rely upon one or more legal bases defined in the GDPR to collect, use, share and otherwise process the personal information of individuals located in the EU where necessary to perform the services.

If you are located in the EU, under certain circumstances, you may have certain legal rights under the GDPR, including:

- To access the personal data we maintain about you
- To receive information about how we process your personal data
- To correct your personal data
- To have your personal data erased
- To object to or restrict how we process your personal data
- To request your personal data be transferred to a third party
- To withdraw any consent you may have given us to process your personal data

If you are an EU resident, you have the right to object to our processing that is based on legitimate interests by contacting us at the address or number below. If you are located in the EU and you believe that we have infringed your rights under the GDPR, please contact us by sending an email to [social@sharegoodsoftware.com](mailto:social@sharegoodsoftware.com).

### **Children Under the Age of 13**

Our Software is not intended for children under 13 years of age. No one under age 13 may provide any personal information to or on the Software. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Software, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at [social@sharegoodsoftware.com](mailto:social@sharegoodsoftware.com).

### **Changes to Our Privacy Policy**

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Software home page at [sharegoodsoftware.com](http://sharegoodsoftware.com). The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting [sharegoodsoftware.com](http://sharegoodsoftware.com). and this privacy policy to check for any changes.

### **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

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